CLEMEX

CLEMEXCARE · ANNUAL SUPPORT PLAN

Keep your system running, with experts by your side.

One annual plan: help when you need it, every new version, and a team trained on your system.



Unlimited support, predictable cost

A Clemex specialist connects remotely to diagnose the issue and work to solve it. Your support requests are covered by one fixed annual cost.

Every new version included

Minor and major updates at no extra cost. Your system stays current and secure.

Application coaching

Coaching on the advanced features you use for your applications, plus minor adjustments to your analysis modules.

What your annual plan covers

- All updates, minor and major
- Remote assistance
- Remote training for your team and new users
- Priority technical support
- Remote hardware diagnostics
- Unlimited support requests

Without ClemexCare, support requests and software updates are billed. On-site visits and repairs are always billed separately.

Is your system covered?

New system, existing system or renewal: our team will check and guide you.

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